

FIRING SERVICE INFORMATION & FAQs

ITEMS MUST BE CONTAINED IN A BOX*. WHY?

- To reduce waiting times.
- To ensure your items stay together.
- To reduce the chances of breakages.
- To maximize our storage space.

* If we can not safely lift your box of items, it will not be accepted for firing

ONE BOX ONLY TO BE DROPPED OFF. WHY?

- Large volumes are more likely to be damaged as we do not have the space to safely store them.
- It will reduce your waiting time by weeks.
- Additional boxes will NOT be accepted until your original box of items is ready for collection.

A COMPLETED FIRING REQUEST FORM MUST BE INCLUDED WITH YOUR ITEMS. WHY?

- It will ensure we are putting the right items into the correct type of firing.
- We need to know what we will be firing for both safety and practicality reasons.

- So that we can identify your items and make sure they are returned to you
- You need to read, understand and accept the terms and conditions of using our firing service before we will fire your items.

If you cannot advise of all clays and glazes used, your items will not be accepted for firing.

Is Your Pottery Ready for the Kiln?

If you answer No to any of the following questions, your work will not be fired.

1. Are my items 100% dry?
2. Have I identified above the specific details of the clay and glazes used?
3. Have my glazed items been bisque fired prior to the application of glaze?
4. Are the bases and 5mm from bases of my items free from glaze?
5. Have I signed the Terms & Conditions on the back of the firing request form?